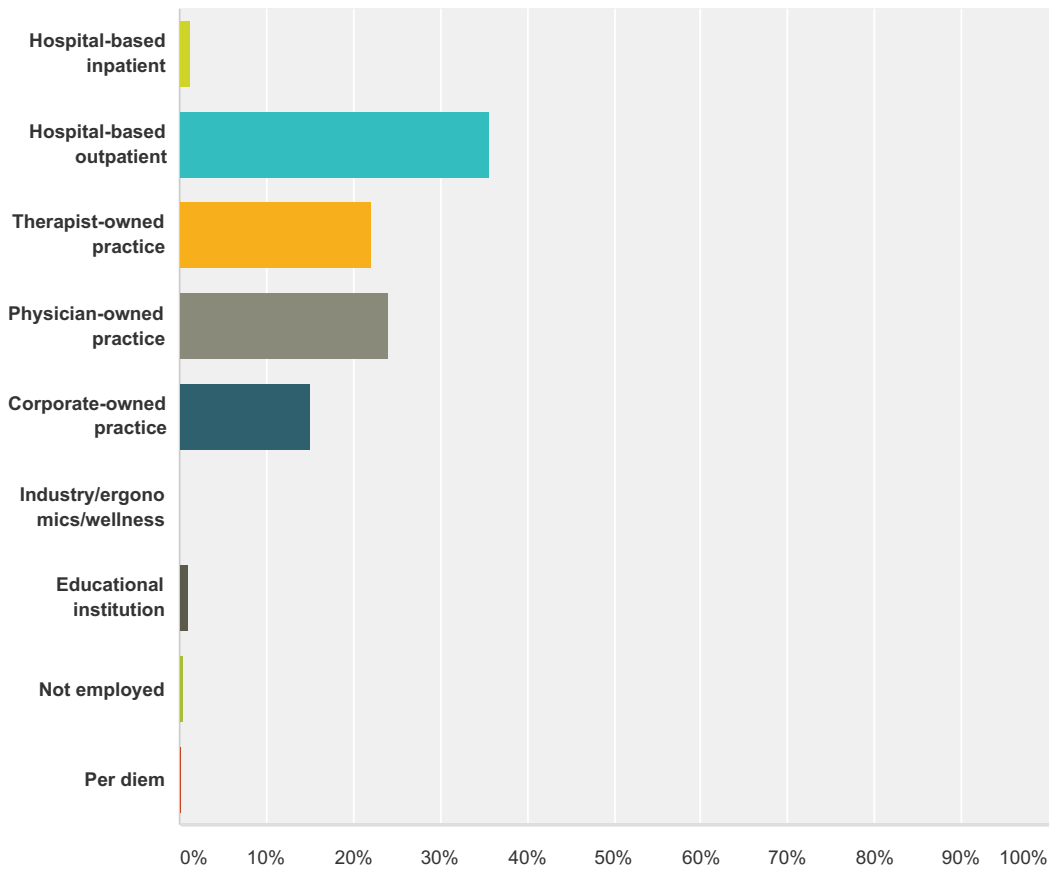


Q1 Which of the following best describes your primary work setting?

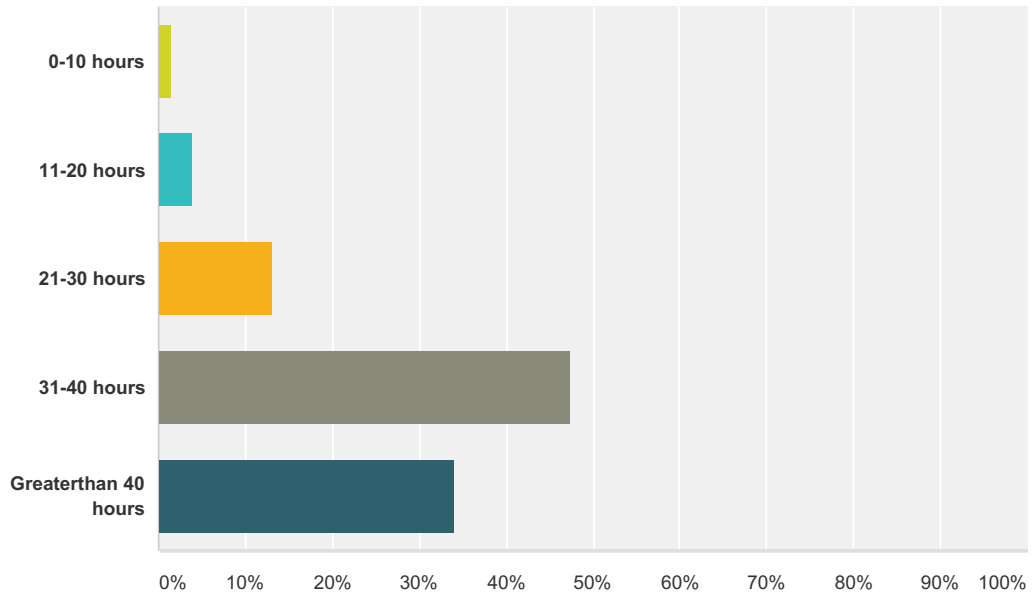
Answered: 577 Skipped: 2



Answer Choices	Responses
Hospital-based inpatient	1.21% 7
Hospital-based outpatient	35.70% 206
Therapist-owned practice	22.18% 128
Physician-owned practice	24.09% 139
Corporate-owned practice	15.08% 87
Industry/ergonomics/wellness	0.00% 0
Educational institution	1.04% 6
Not employed	0.52% 3
Per diem	0.17% 1
Total	577

Q2 How many hours a week do you work?

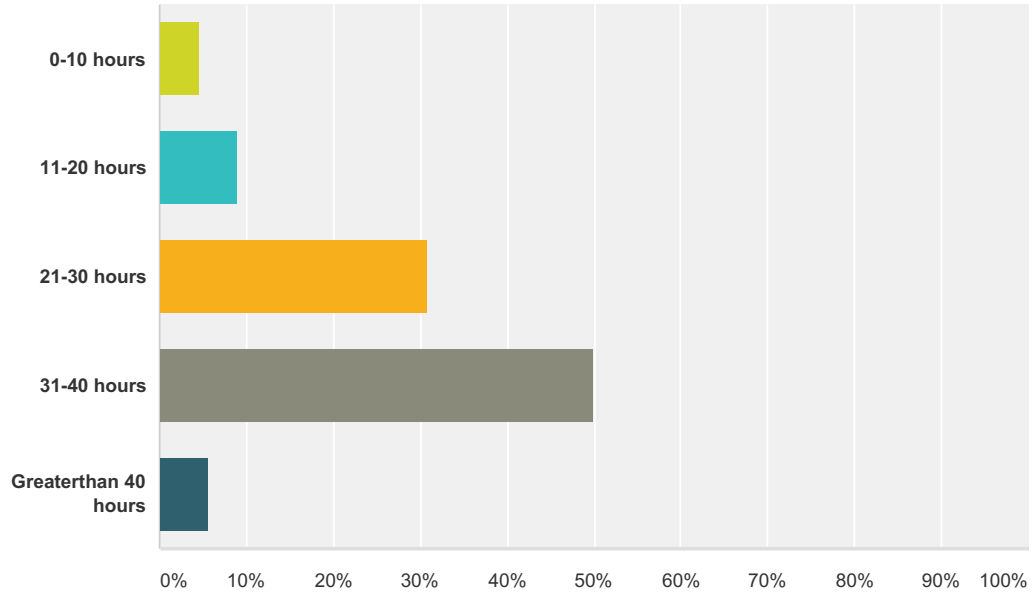
Answered: 577 Skipped: 2



Answer Choices	Responses
0-10 hours	1.39% 8
11-20 hours	3.99% 23
21-30 hours	13.17% 76
31-40 hours	47.49% 274
Greater than 40 hours	33.97% 196
Total	577

Q3 How many hours per week do you spend in direct patient care excluding documentation and non-clinical time?

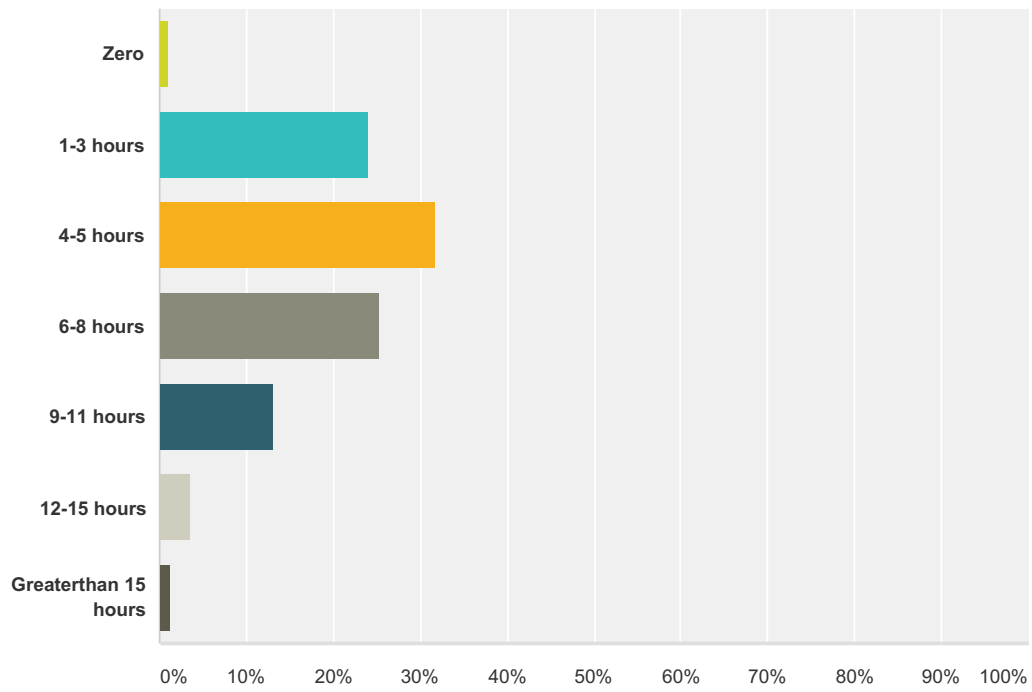
Answered: 576 Skipped: 3



Answer Choices	Responses	
0-10 hours	4.69%	27
11-20 hours	9.03%	52
21-30 hours	30.90%	178
31-40 hours	49.83%	287
Greater than 40 hours	5.56%	32
Total		576

Q4 How many hours per week do you spend in documentation?

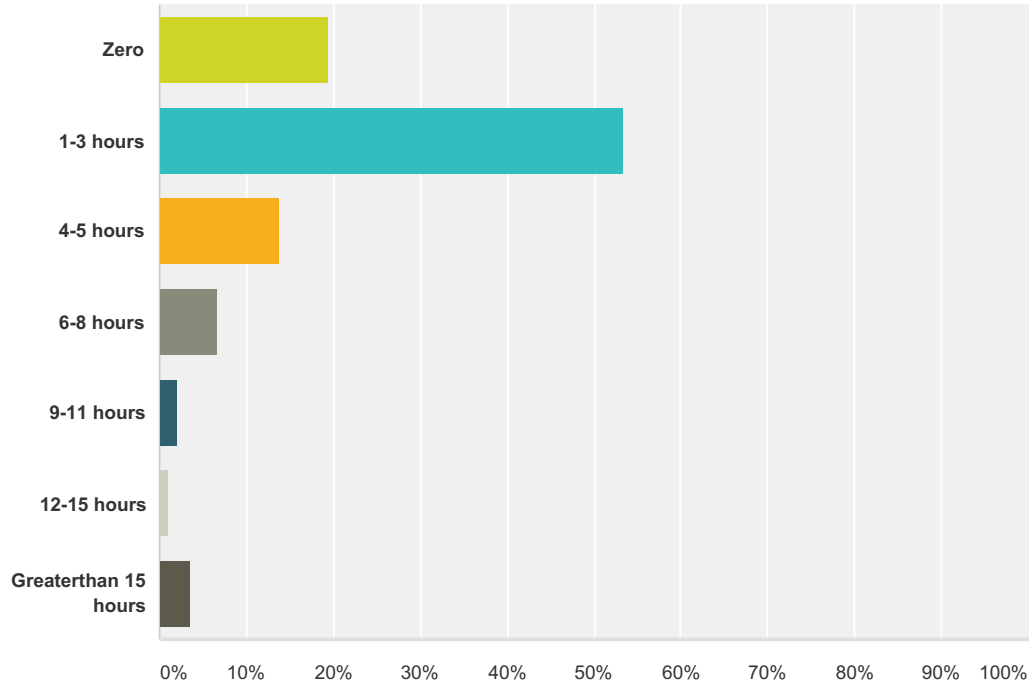
Answered: 575 Skipped: 4



Answer Choices	Responses
Zero	1.04% 6
1-3 hours	24.00% 138
4-5 hours	31.65% 182
6-8 hours	25.22% 145
9-11 hours	13.22% 76
12-15 hours	3.65% 21
Greaterthan 15 hours	1.22% 7
Total	575

Q5 How many hours per week do you spend on non-productive clinical time spent away from patient care or documentation?

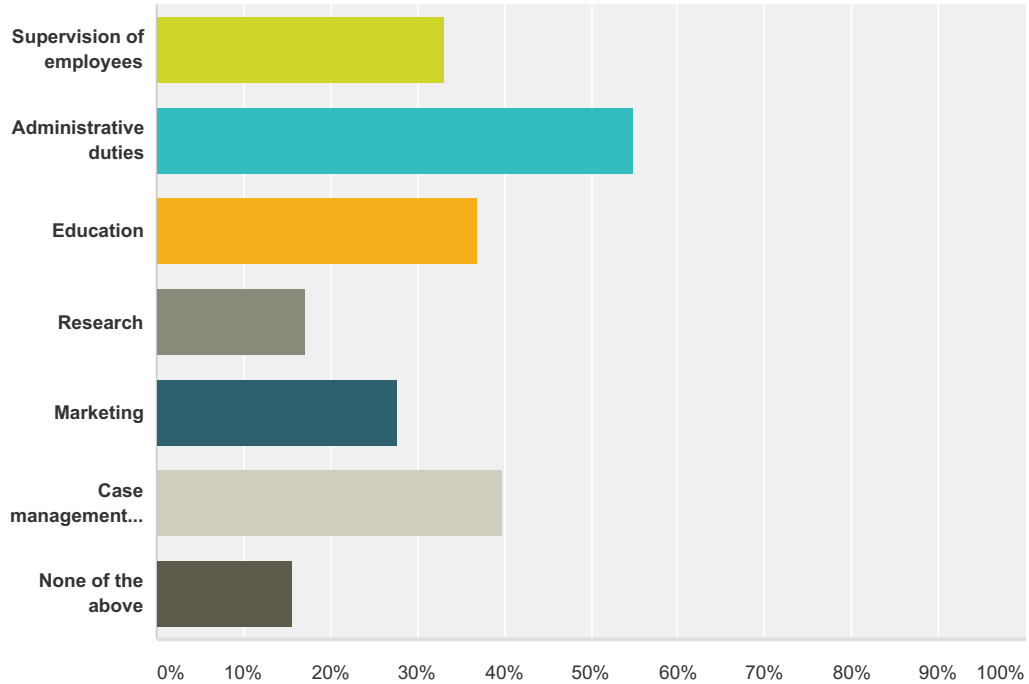
Answered: 576 Skipped: 3



Answer Choices	Responses	
Zero	19.44%	112
1-3 hours	53.47%	308
4-5 hours	13.72%	79
6-8 hours	6.77%	39
9-11 hours	2.08%	12
12-15 hours	1.04%	6
Greaterthan 15 hours	3.47%	20
Total		576

Q6 How do you spend your non-clinical/non-documentation time? Check all that apply.

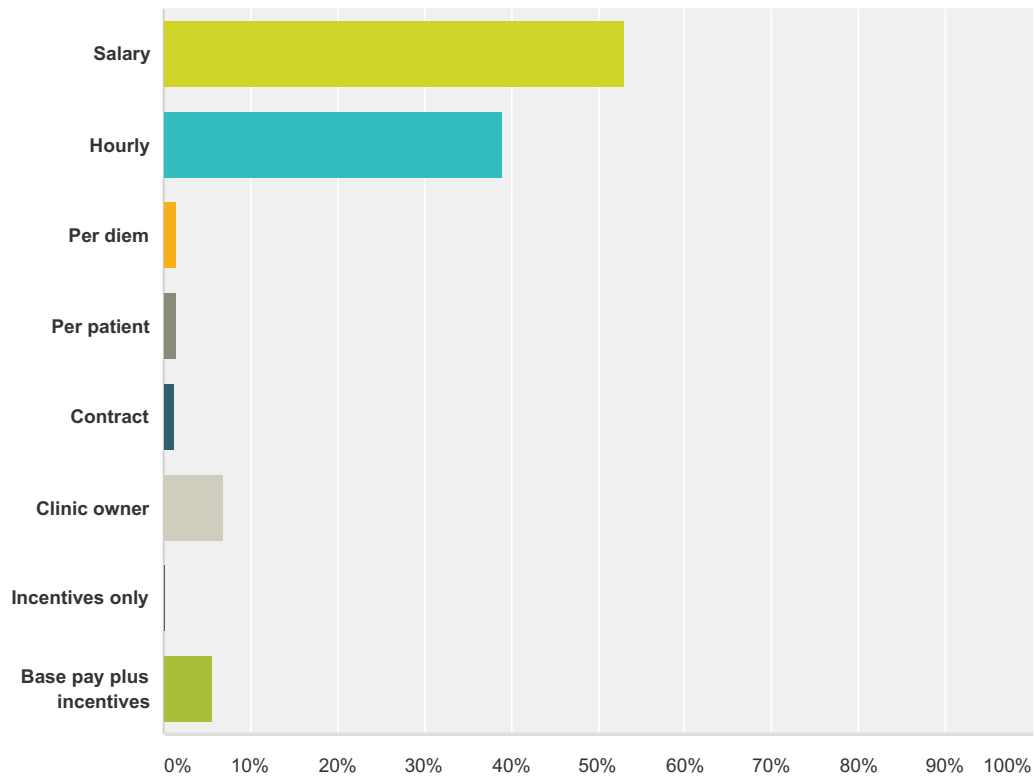
Answered: 536 Skipped: 43



Answer Choices	Responses	Count
Supervision of employees	33.21%	178
Administrative duties	54.85%	294
Education	36.94%	198
Research	17.16%	92
Marketing	27.80%	149
Case management (collaboration with other team members)	39.93%	214
None of the above	15.67%	84
Total Respondents: 536		

Q7 How are you paid? Check all that apply.

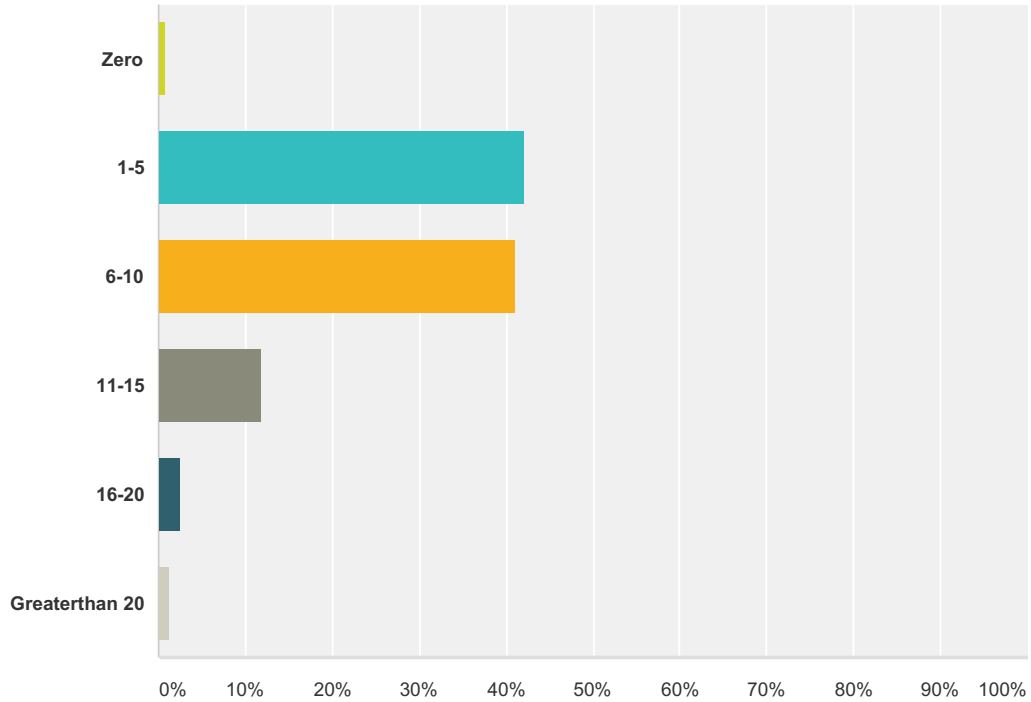
Answered: 575 Skipped: 4



Answer Choices	Responses	Count
Salary	53.04%	305
Hourly	38.96%	224
Per diem	1.57%	9
Per patient	1.57%	9
Contract	1.22%	7
Clinic owner	6.96%	40
Incentives only	0.17%	1
Base pay plus incentives	5.57%	32
Total Respondents: 575		

Q8 Please indicate the number of scheduled initial evaluations you perform in an average week.

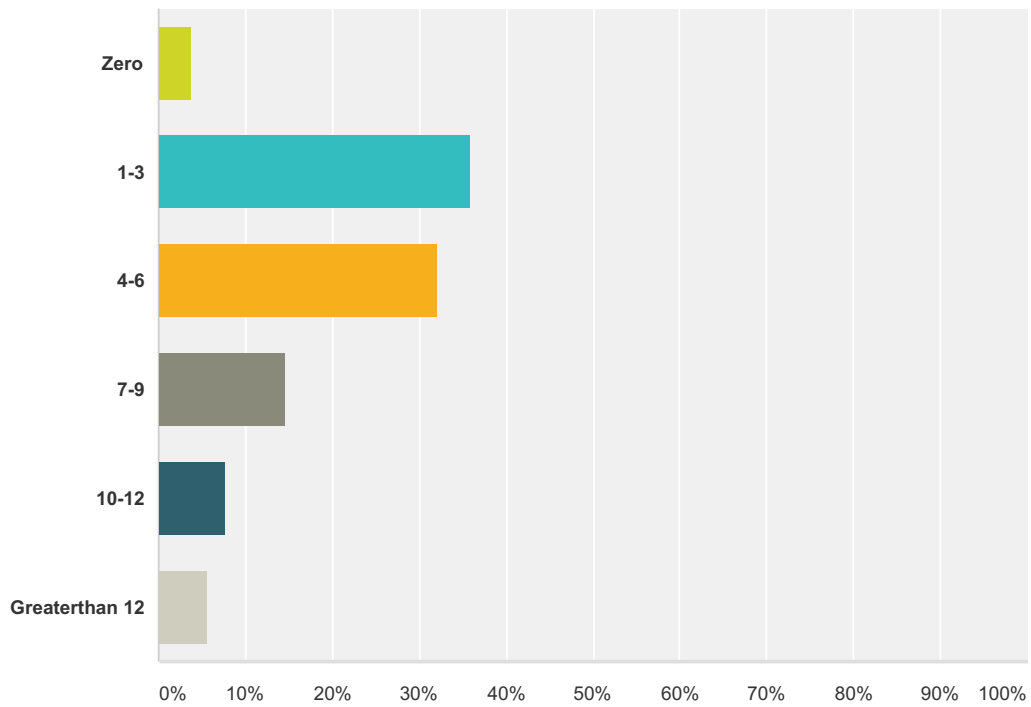
Answered: 553 Skipped: 26



Answer Choices	Responses	
Zero	0.90%	5
1-5	42.13%	233
6-10	41.23%	228
11-15	11.93%	66
16-20	2.53%	14
Greaterthan 20	1.27%	7
Total		553

Q9 Please indicate the number of custom orthoses you fabricate in an average week.

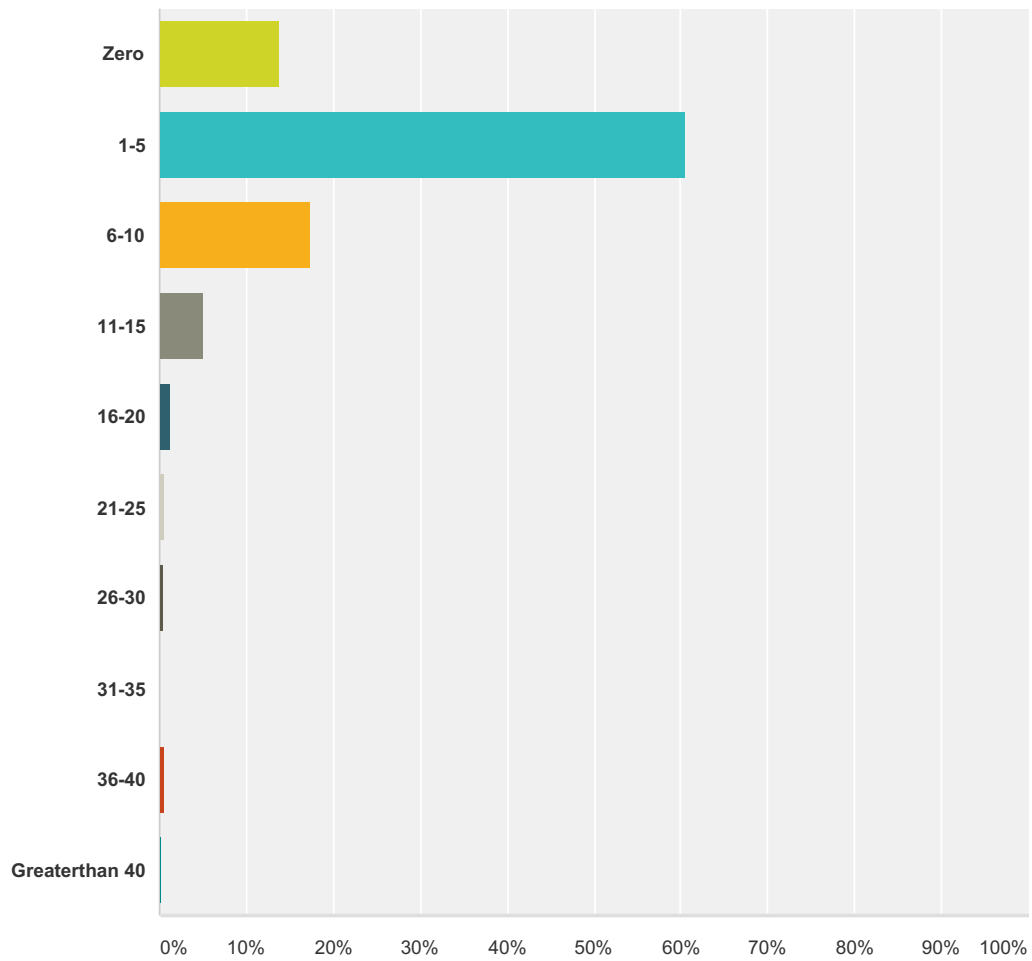
Answered: 553 Skipped: 26



Answer Choices	Responses	
Zero	3.80%	21
1-3	35.99%	199
4-6	32.19%	178
7-9	14.65%	81
10-12	7.78%	43
Greaterthan 12	5.61%	31
Total		553

Q10 How many unscheduled walk-in/add-on patients do you have in an average week?

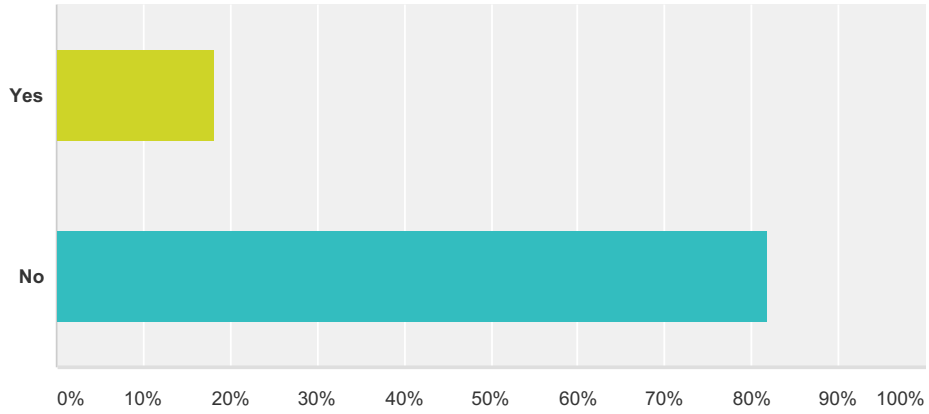
Answered: 553 Skipped: 26



Answer Choices	Responses	
Zero	13.74%	76
1-5	60.58%	335
6-10	17.36%	96
11-15	5.06%	28
16-20	1.27%	7
21-25	0.72%	4
26-30	0.36%	2
31-35	0.00%	0
36-40	0.72%	4
Greater than 40	0.18%	1

Q11 Do you have time blocked into your schedule to accommodate walk-in/add-on patients?

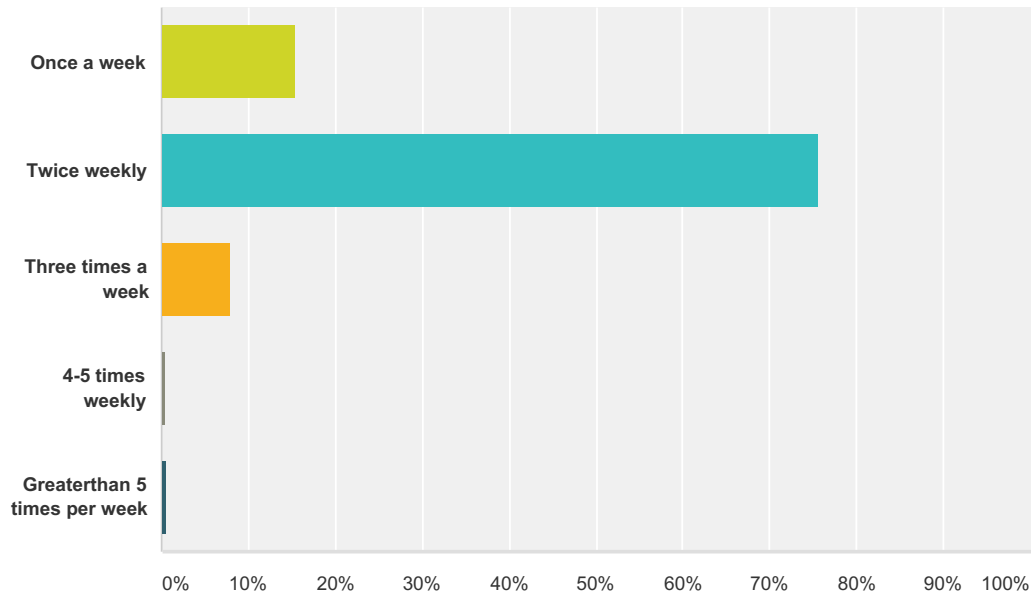
Answered: 551 Skipped: 28



Answer Choices	Responses
Yes	18.15% 100
No	81.85% 451
Total	551

Q12 Please estimate the average frequency of your return appointments in an average week.

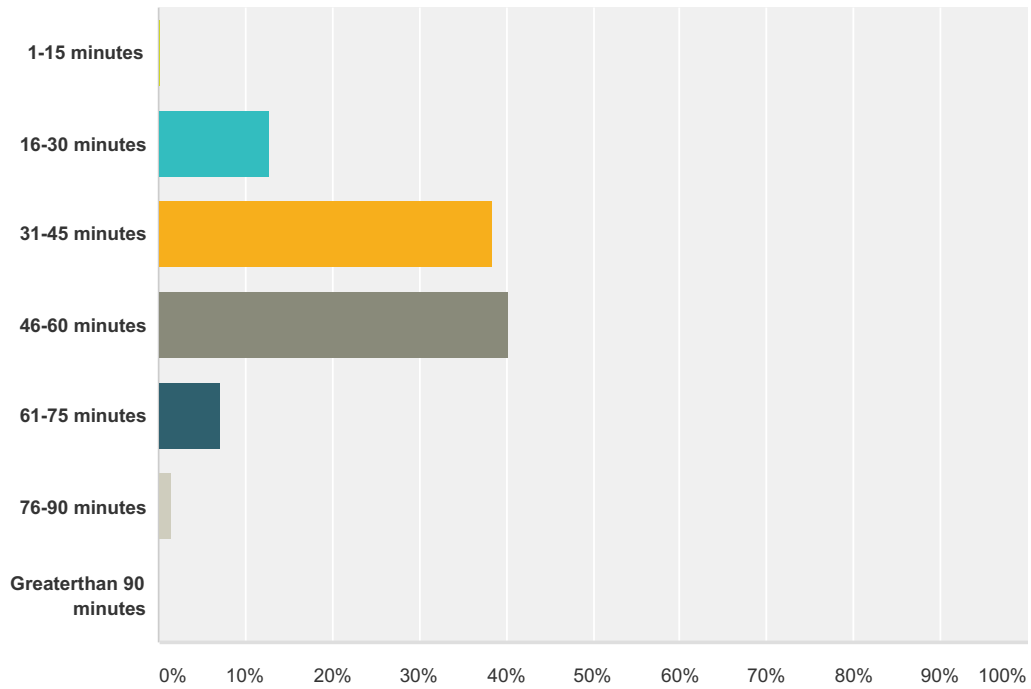
Answered: 549 Skipped: 30



Answer Choices	Responses	
Once a week	15.48%	85
Twice weekly	75.59%	415
Three times a week	8.01%	44
4-5 times weekly	0.36%	2
Greater than 5 times per week	0.55%	3
Total		549

Q13 Please estimate the average length of time you spend on an average treatment session (post IE).

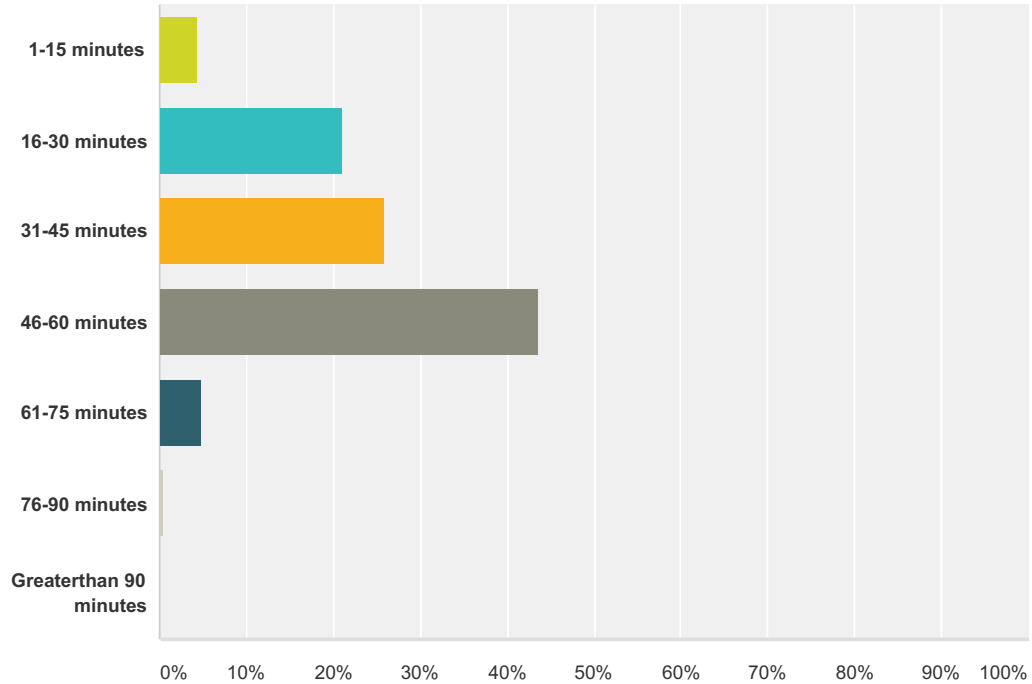
Answered: 552 Skipped: 27



Answer Choices	Responses
1-15 minutes	0.18% 1
16-30 minutes	12.68% 70
31-45 minutes	38.41% 212
46-60 minutes	40.22% 222
61-75 minutes	7.07% 39
76-90 minutes	1.45% 8
Greater than 90 minutes	0.00% 0
Total	552

Q14 Please estimate the average length of time of your upper extremity initial evaluations?

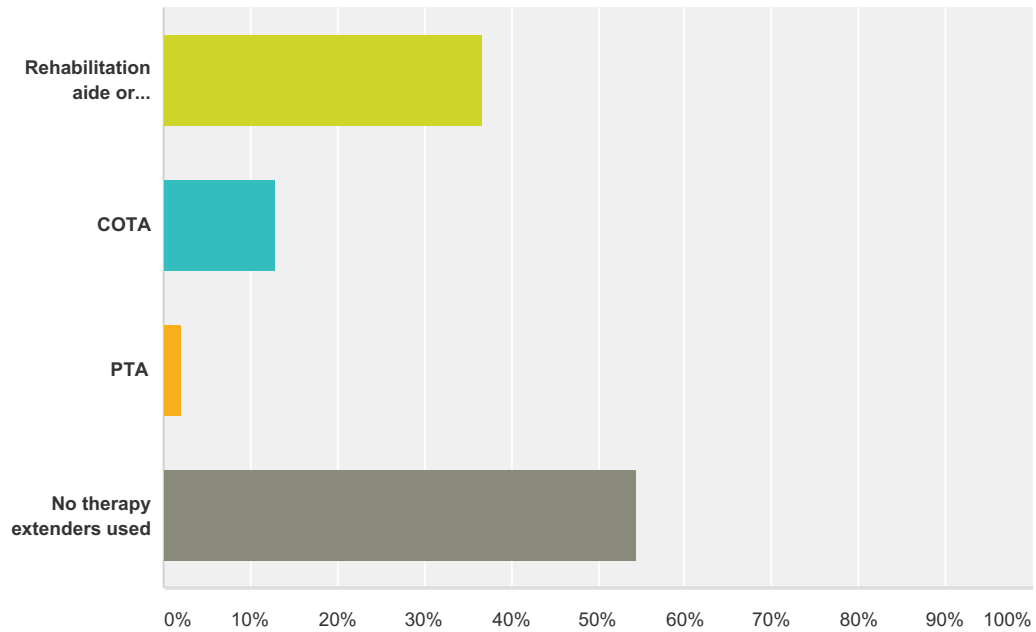
Answered: 552 Skipped: 27



Answer Choices	Responses	
1-15 minutes	4.35%	24
16-30 minutes	21.01%	116
31-45 minutes	25.91%	143
46-60 minutes	43.66%	241
61-75 minutes	4.71%	26
76-90 minutes	0.36%	2
Greater than 90 minutes	0.00%	0
Total		552

Q15 Please indicate if you utilize one or more of the following patient-care extenders. Check all that apply.

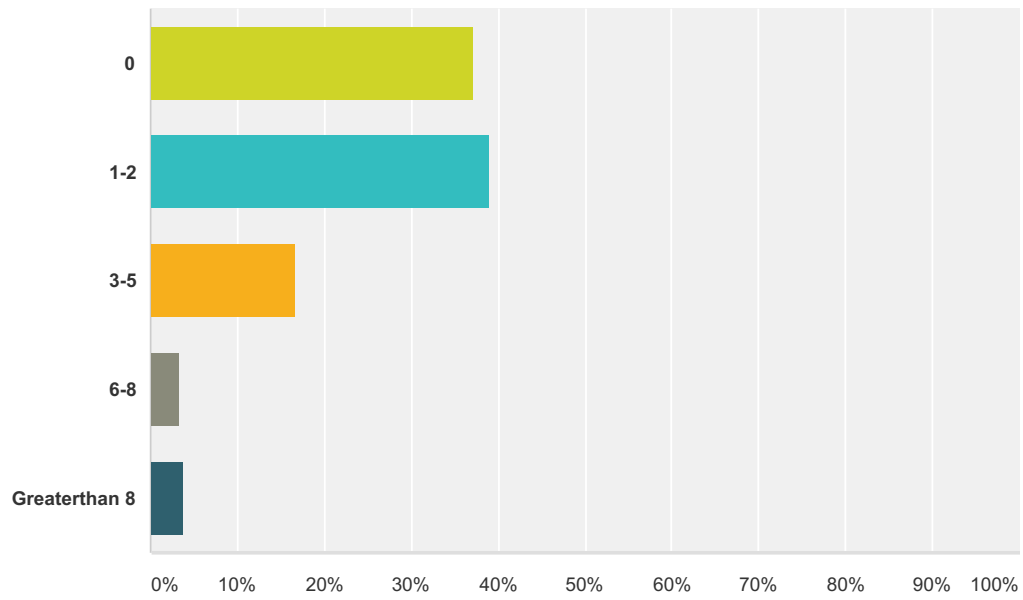
Answered: 550 Skipped: 29



Answer Choices	Responses
Rehabilitation aide or technician	36.73% 202
COTA	12.91% 71
PTA	2.18% 12
No therapy extenders used	54.55% 300
Total Respondents: 550	

Q16 How many other hand therapists work in the same clinic as you?

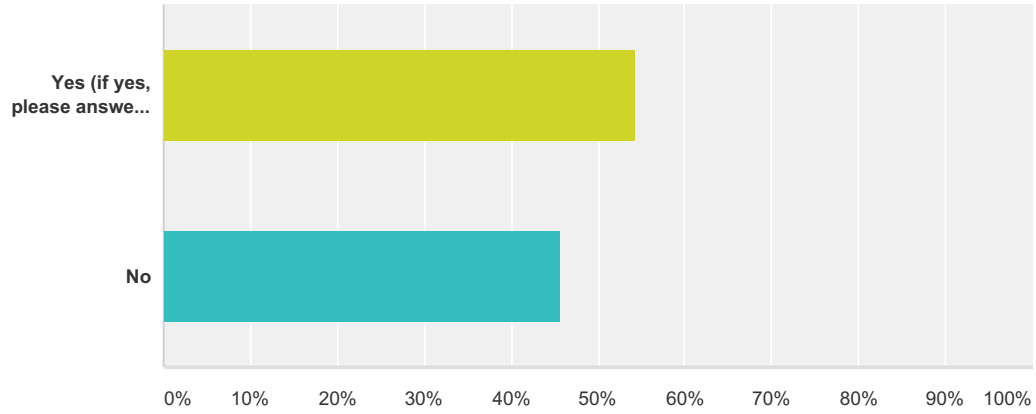
Answered: 553 Skipped: 26



Answer Choices	Responses	Count
0	37.07%	205
1-2	39.06%	216
3-5	16.64%	92
6-8	3.44%	19
Greaterthan 8	3.80%	21
Total		553

Q17 Do you find your clients are unable to attend the recommended follow-up appointments?

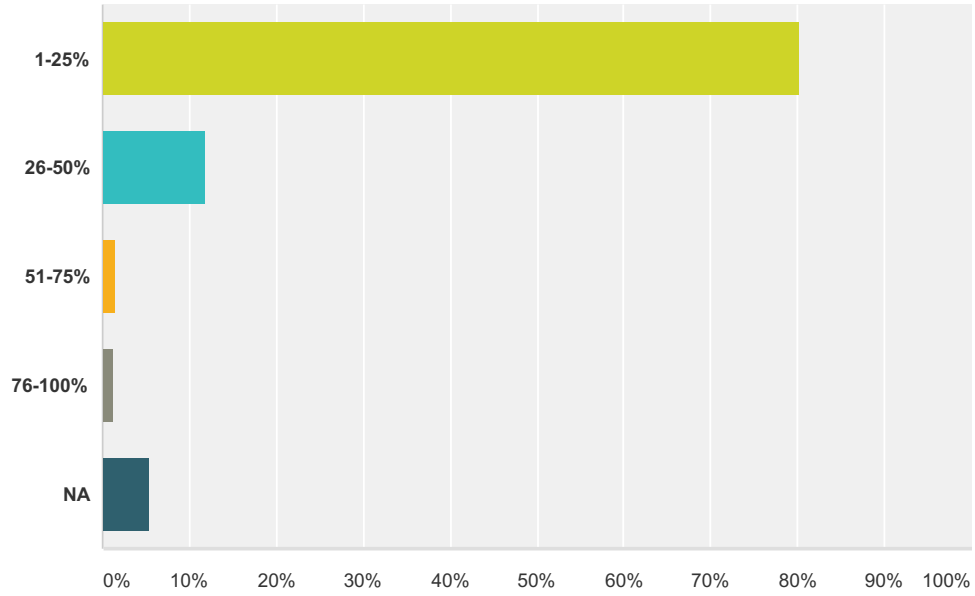
Answered: 550 Skipped: 29



Answer Choices	Responses	
Yes (if yes, please answer 18 & 19)	54.18%	298
No	45.82%	252
Total		550

Q18 What percent of your patients have been unable to attend the recommended number of visits?

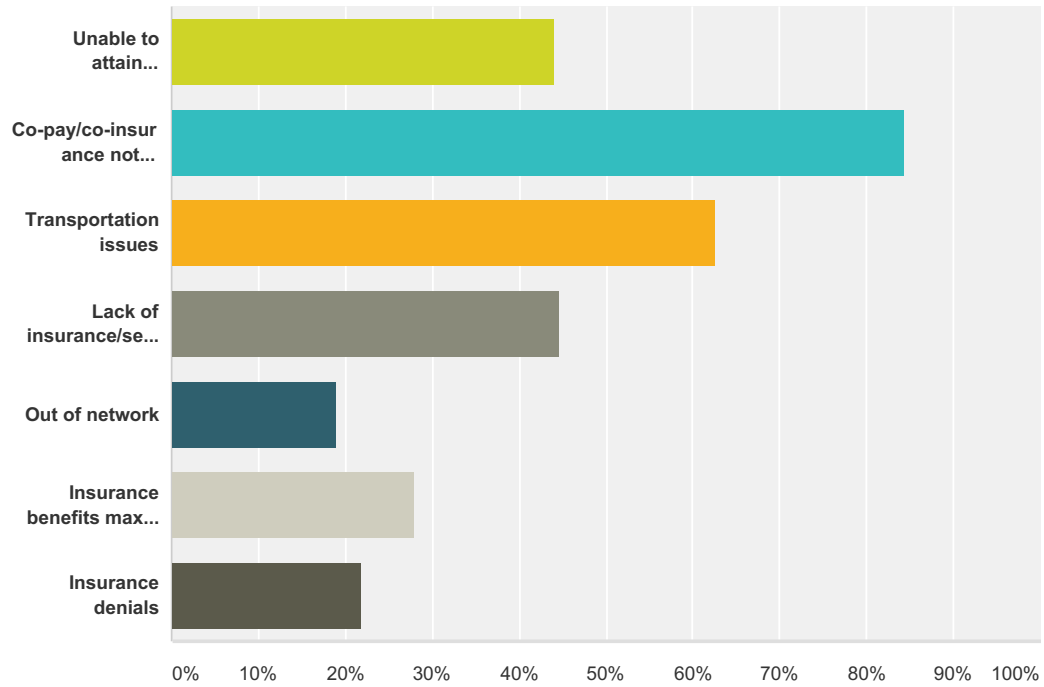
Answered: 423 Skipped: 156



Answer Choices	Responses	
1-25%	80.14%	339
26-50%	11.82%	50
51-75%	1.42%	6
76-100%	1.18%	5
NA	5.44%	23
Total		423

Q19 Please indicate the reason(s) that you feel prevented your patients from attending the recommended number of visits? Check all that apply.

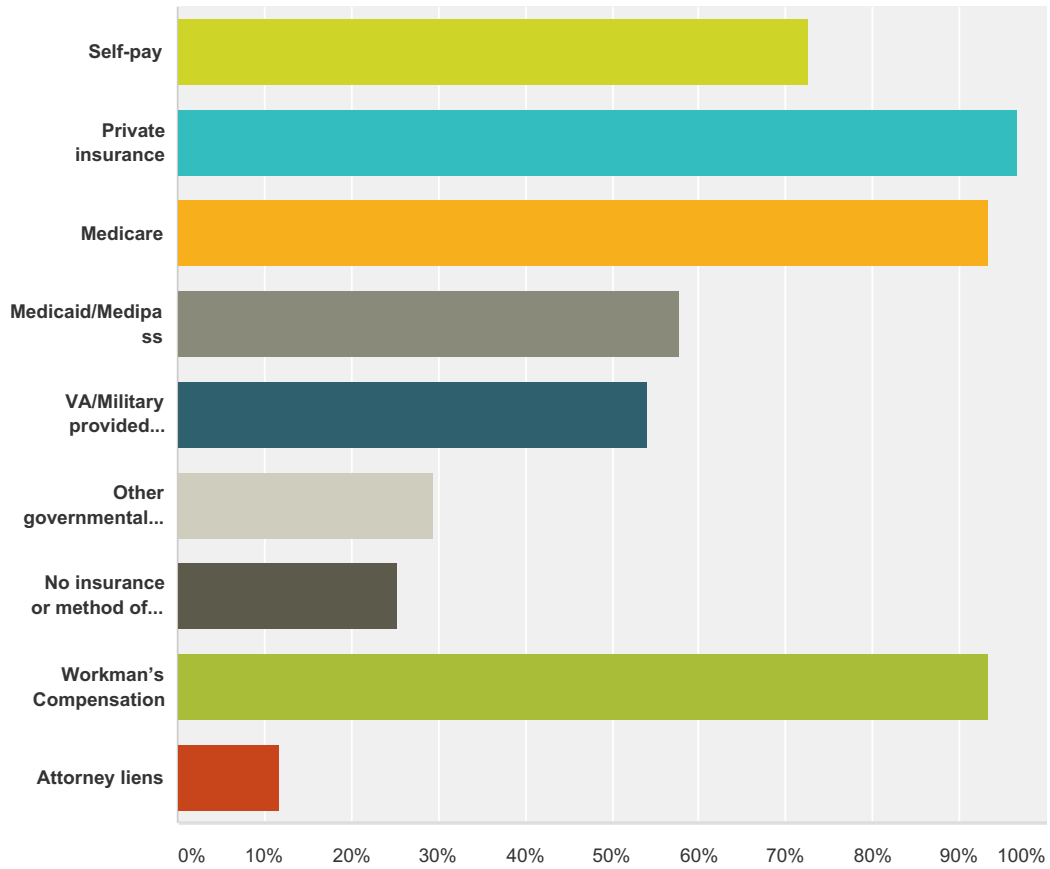
Answered: 389 Skipped: 190



Answer Choices	Responses
Unable to attain insurance authorization	43.96% 171
Co-pay/co-insurance not affordable or deductible not met	84.32% 328
Transportation issues	62.72% 244
Lack of insurance/self pay	44.73% 174
Out of network	19.02% 74
Insurance benefits maxed out	28.02% 109
Insurance denials	21.85% 85
Total Respondents: 389	

Q20 Select all that apply for your payor mix.

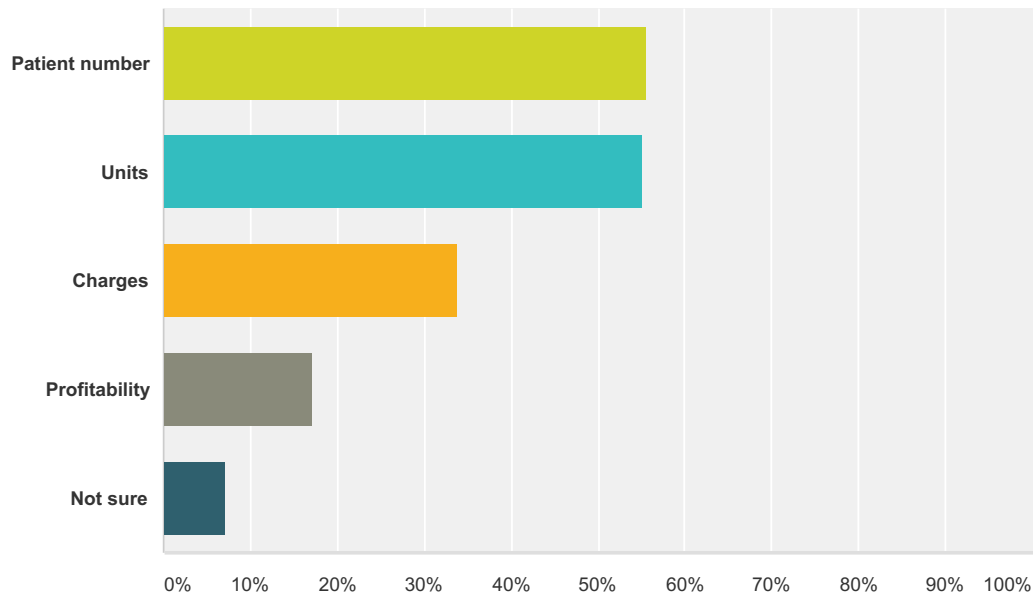
Answered: 552 Skipped: 27



Answer Choices	Responses	
Self-pay	72.64%	401
Private insurance	96.56%	533
Medicare	93.30%	515
Medicaid/Medipass	57.79%	319
VA/Military provided insurance	53.99%	298
Other governmental insurance	29.53%	163
No insurance or method of payment (pro-bono)	25.18%	139
Workman's Compensation	93.30%	515
Attorney liens	11.59%	64
Total Respondents: 552		

Q21 How does your practice define productivity? Checkall that apply.

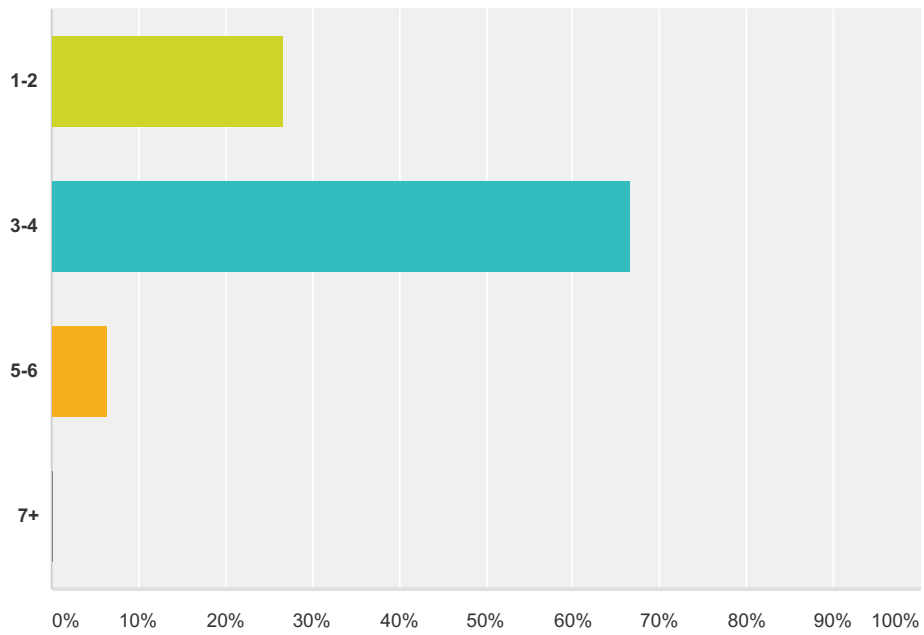
Answered: 535 Skipped: 44



Answer Choices	Responses	
Patient number	55.51%	297
Units	55.14%	295
Charges	33.83%	181
Profitability	17.20%	92
Not sure	7.10%	38
Total Respondents: 535		

Q22 How many codes do you commonly bill for per a single patient visit?

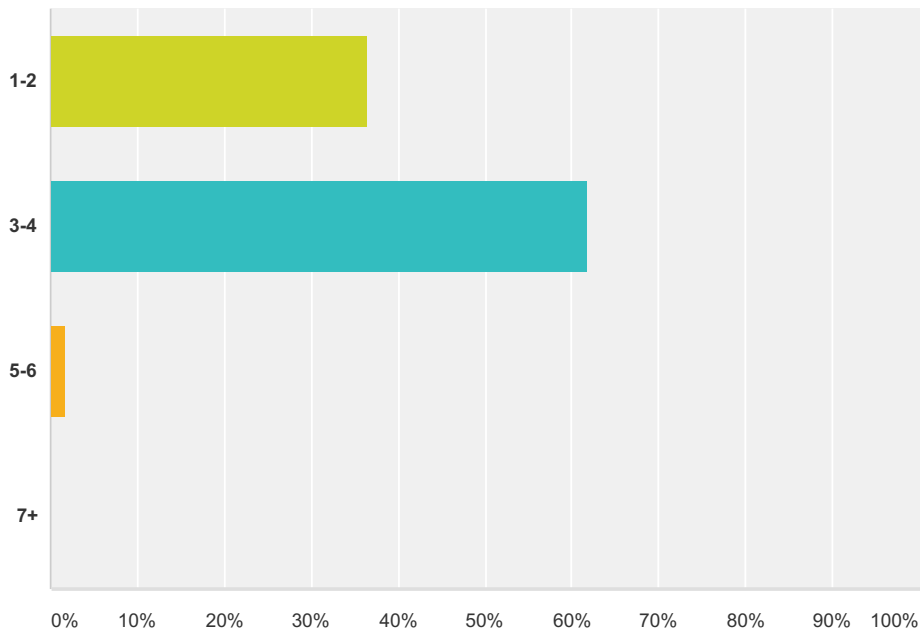
Answered: 545 Skipped: 34



Answer Choices	Responses
1-2	26.79% 146
3-4	66.61% 363
5-6	6.42% 35
7+	0.18% 1
Total	545

Q23 How many timed units do you code for per a single patient visit?

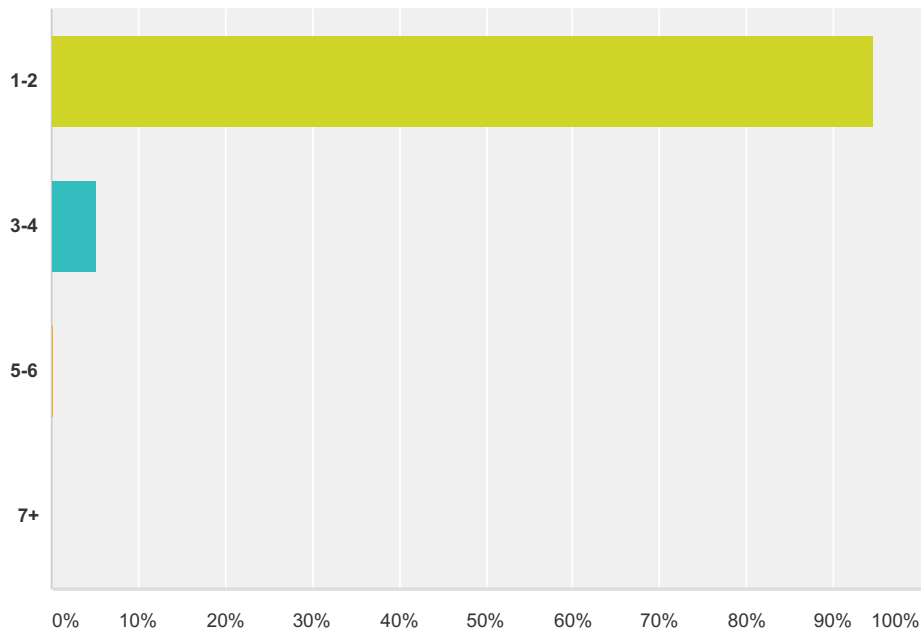
Answered: 546 Skipped: 33



Answer Choices	Responses
1-2	36.63% 200
3-4	61.72% 337
5-6	1.65% 9
7+	0.00% 0
Total	546

Q24 How many untimed units do you code for per a single patient visit?

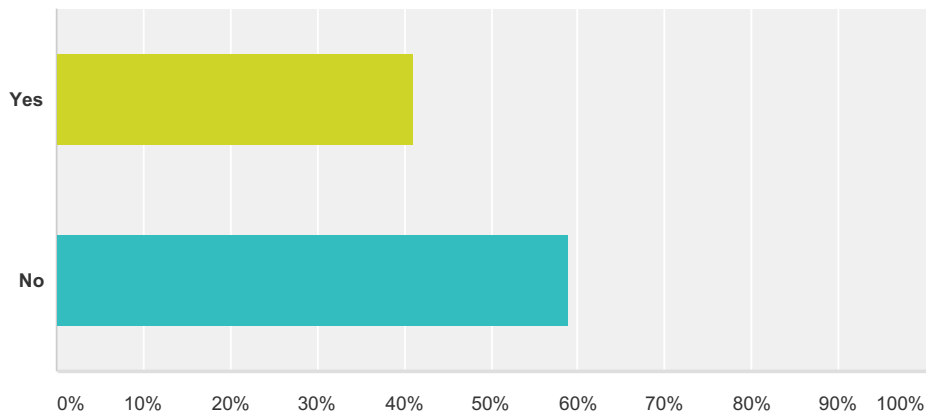
Answered: 522 Skipped: 57



Answer Choices	Responses	Count
1-2	94.64%	494
3-4	5.17%	27
5-6	0.19%	1
7+	0.00%	0
Total		522

Q25 Have productivity demands affected your ability to deliver “quality care”?

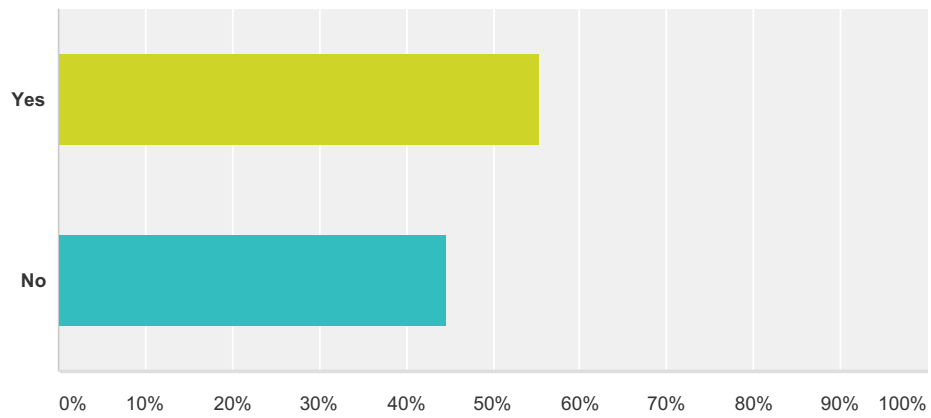
Answered: 550 Skipped: 29



Answer Choices	Responses
Yes	41.09% 226
No	58.91% 324
Total	550

Q26 Have productivity demands affected your job satisfaction?

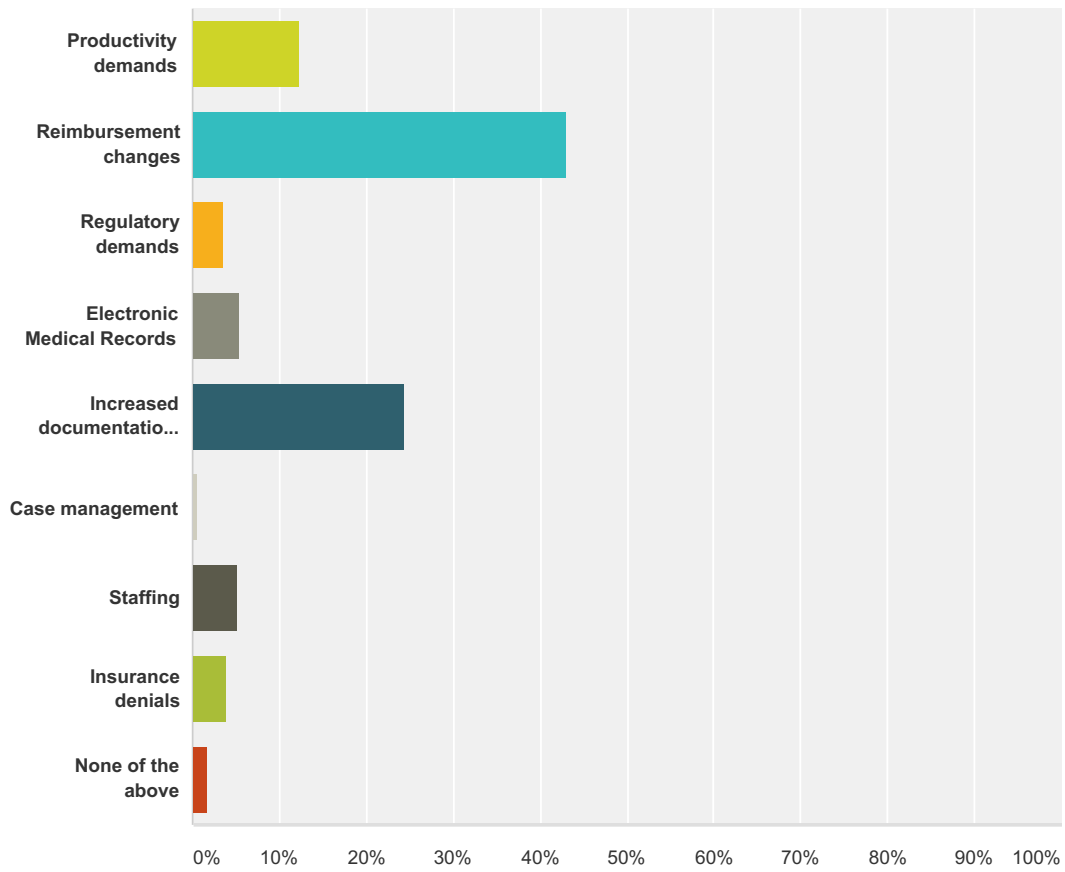
Answered: 550 Skipped: 29



Answer Choices	Responses
Yes	55.27% 304
No	44.73% 246
Total	550

Q27 What do you perceive to be the biggest issue affecting hand therapy practice?

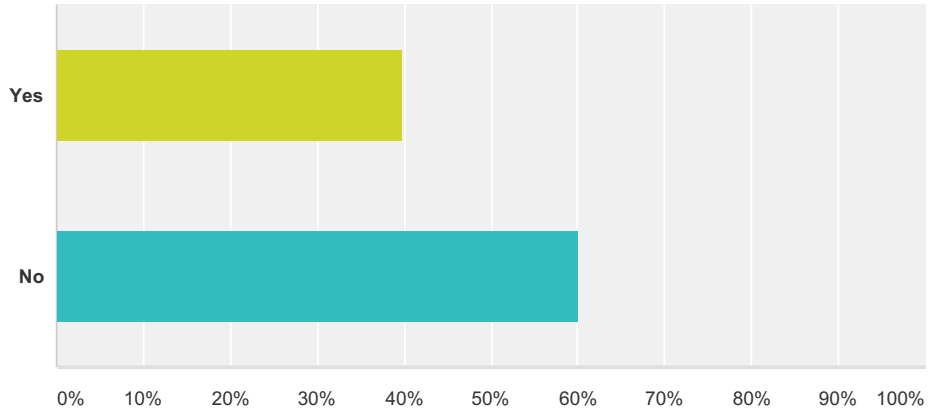
Answered: 547 Skipped: 32



Answer Choices	Responses	
Productivity demands	12.25%	67
Reimbursement changes	42.96%	235
Regulatory demands	3.47%	19
Electronic Medical Records	5.48%	30
Increased documentation requirements	24.50%	134
Case management	0.55%	3
Staffing	5.12%	28
Insurance denials	4.02%	22
None of the above	1.65%	9
Total		547

Q28 Does reporting PQRS measures for Medicare have any influence on your productivity since these measures were implemented?

Answered: 540 Skipped: 39



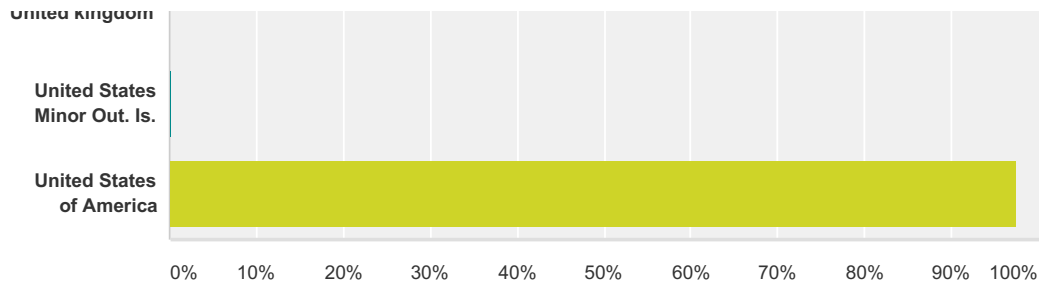
Answer Choices	Responses
Yes	39.81% 215
No	60.19% 325
Total	540

Q29 Please select the country in which you are employed.

Answered: 542 Skipped: 37



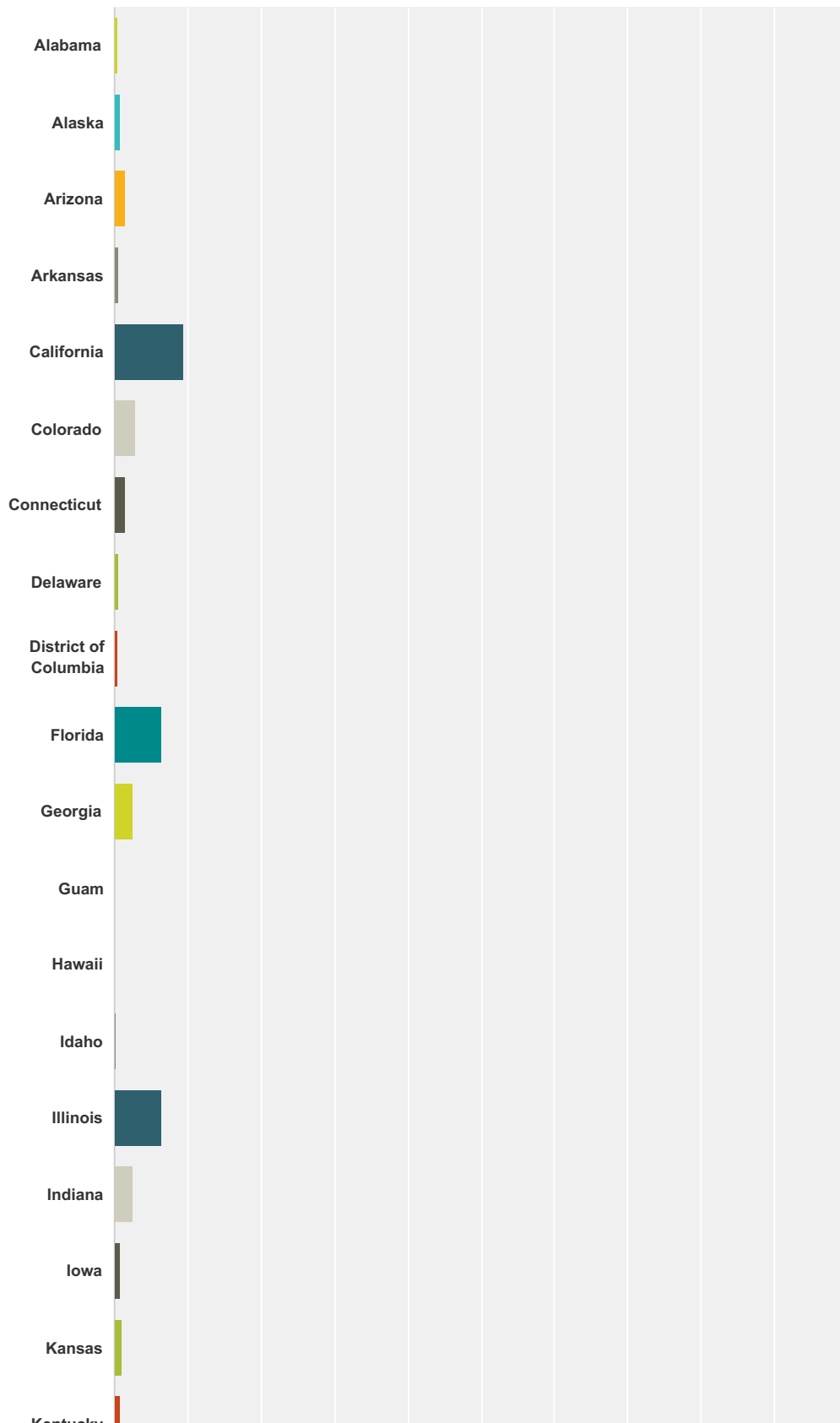
2016 Practice Productivity Survey



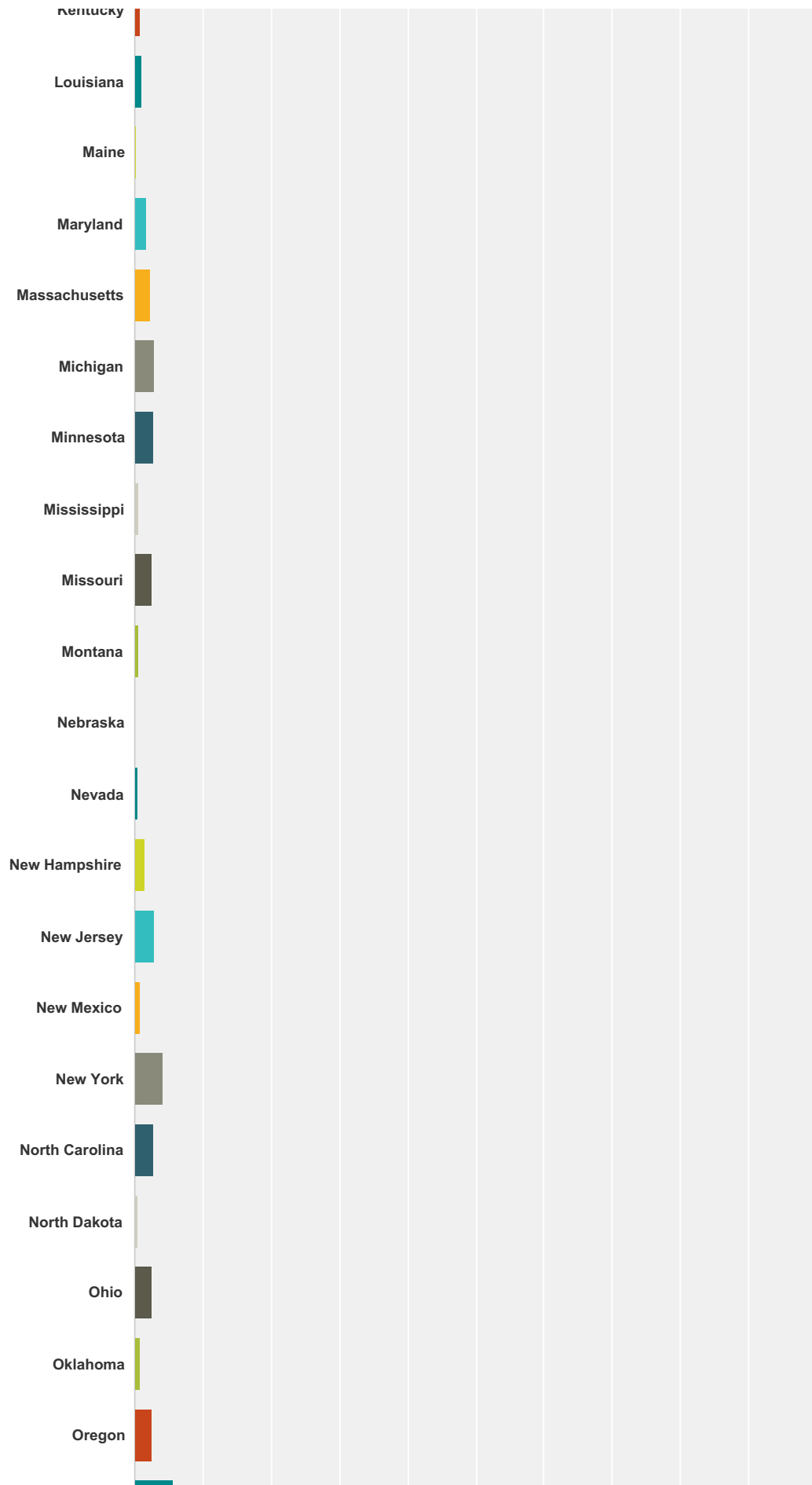
Answer Choices	Responses
Aruba	0.00% 0
Australia	1.11% 6
Brazil	0.00% 0
Bulgaria	0.00% 0
Canada	0.92% 5
England	0.18% 1
France	0.00% 0
Guatemala	0.00% 0
India	0.00% 0
Ireland	0.00% 0
Japan	0.00% 0
Malaysia	0.00% 0
Netherlands	0.00% 0
New Zealand	0.00% 0
Saudi Arabia	0.00% 0
Singapore	0.18% 1
Sweden	0.00% 0
Switzerland	0.00% 0
United kingdom	0.00% 0
United States Minor Out. Is.	0.18% 1
United States of America	97.42% 528
Total	542

Q30 If you reside in the U.S., please select the state in which you are employed.

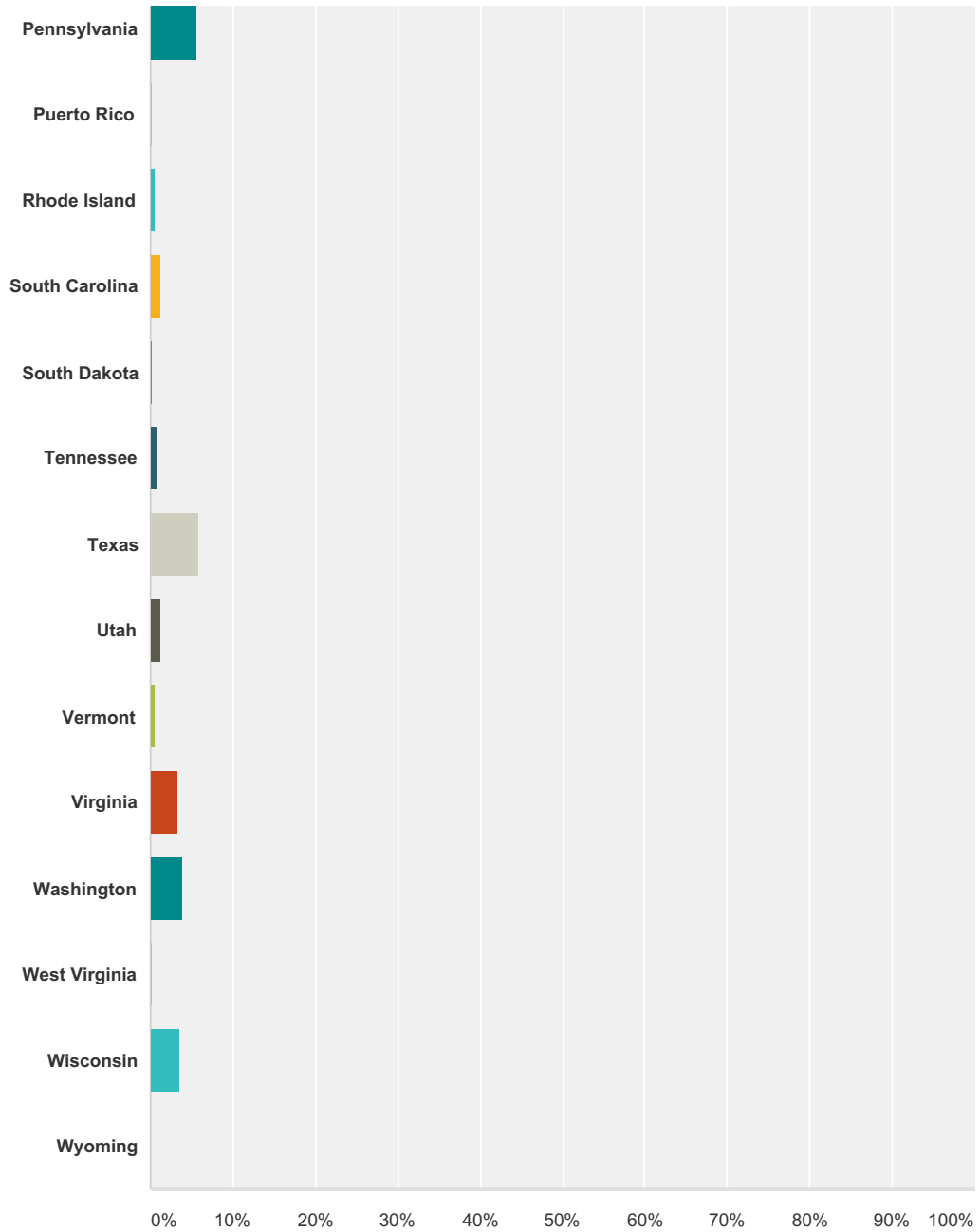
Answered: 533 Skipped: 46



2016 Practice Productivity Survey



2016 Practice Productivity Survey



Answer Choices	Responses
Alabama	0.38% 2
Alaska	0.75% 4
Arizona	1.50% 8
Arkansas	0.56% 3
California	9.38% 50
Colorado	3.00% 16
Connecticut	1.50% 8
Delaware	0.56% 3

2016 Practice Productivity Survey

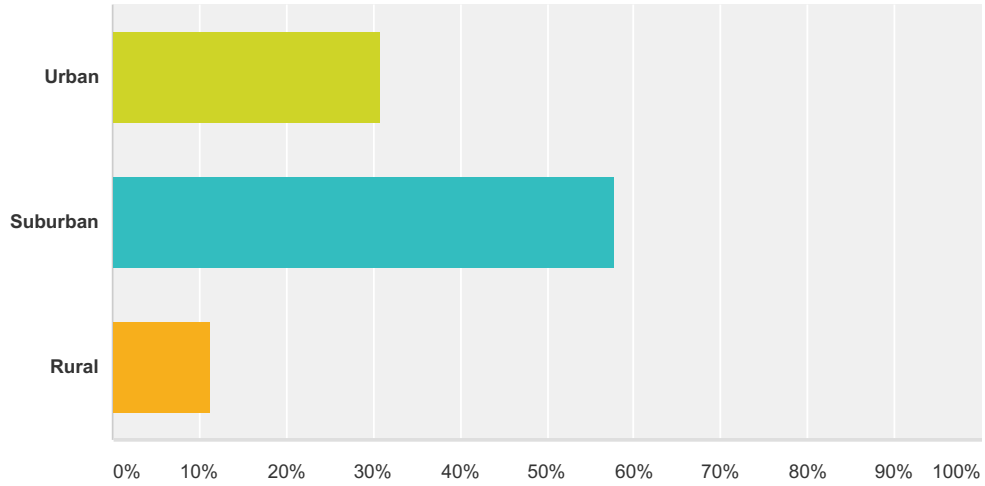
District of Columbia	0.38%	2
Florida	6.57%	35
Georgia	2.44%	13
Guam	0.00%	0
Hawaii	0.00%	0
Idaho	0.19%	1
Illinois	6.57%	35
Indiana	2.44%	13
Iowa	0.94%	5
Kansas	1.13%	6
Kentucky	0.94%	5
Louisiana	1.13%	6
Maine	0.19%	1
Maryland	1.69%	9
Massachusetts	2.25%	12
Michigan	3.00%	16
Minnesota	2.81%	15
Mississippi	0.56%	3
Missouri	2.44%	13
Montana	0.56%	3
Nebraska	0.00%	0
Nevada	0.38%	2
New Hampshire	1.50%	8
New Jersey	3.00%	16
New Mexico	0.94%	5
New York	4.13%	22
North Carolina	2.63%	14
North Dakota	0.38%	2
Ohio	2.44%	13
Oklahoma	0.94%	5
Oregon	2.44%	13
Pennsylvania	5.63%	30
Puerto Rico	0.19%	1
Rhode Island	0.56%	3

2016 Practice Productivity Survey

South Carolina	1.31%	7
South Dakota	0.19%	1
Tennessee	0.75%	4
Texas	5.82%	31
Utah	1.31%	7
Vermont	0.56%	3
Virginia	3.38%	18
Washington	3.94%	21
West Virginia	0.19%	1
Wisconsin	3.56%	19
Wyoming	0.00%	0
Total		533

Q31 How would you describe the geographical location of your primary employment?

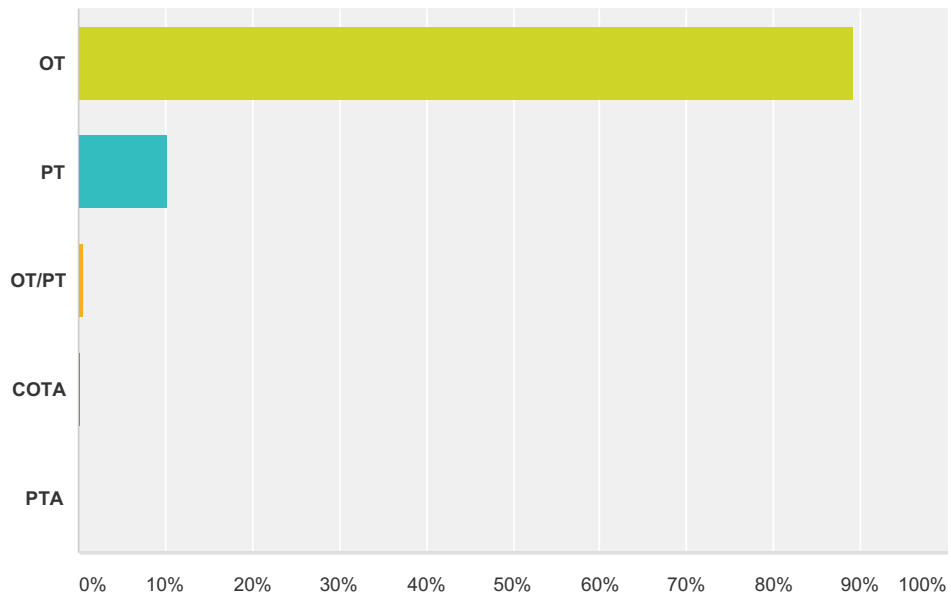
Answered: 545 Skipped: 34



Answer Choices	Responses	Count
Urban	30.83%	168
Suburban	57.80%	315
Rural	11.38%	62
Total		545

Q32 Please choose your primary professional discipline.

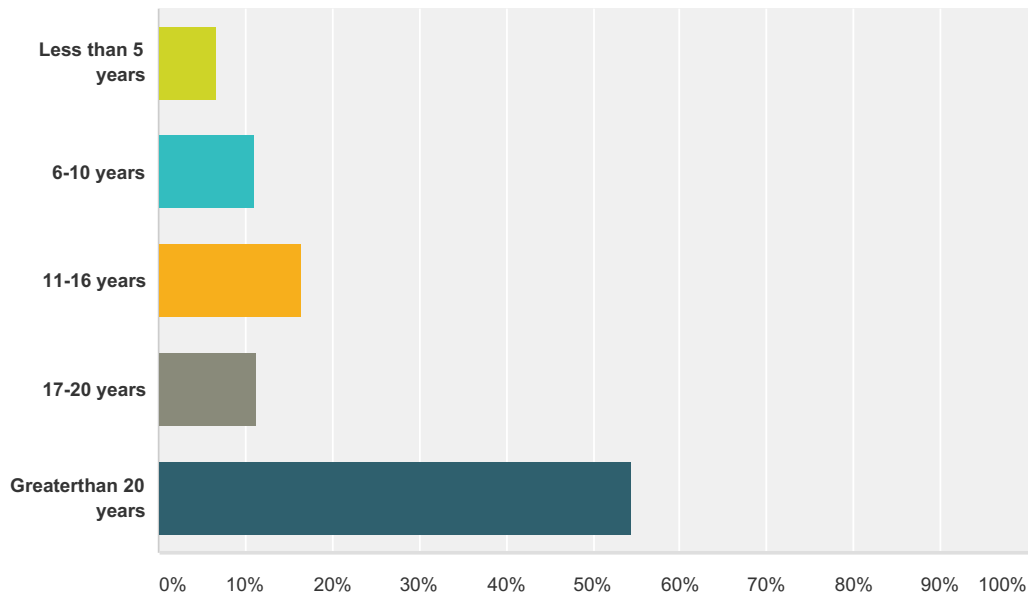
Answered: 548 Skipped: 31



Answer Choices	Responses	Count
OT	89.05%	488
PT	10.22%	56
OT/PT	0.55%	3
COTA	0.18%	1
PTA	0.00%	0
Total		548

Q33 How many years have you practiced in upper extremity rehabilitation?

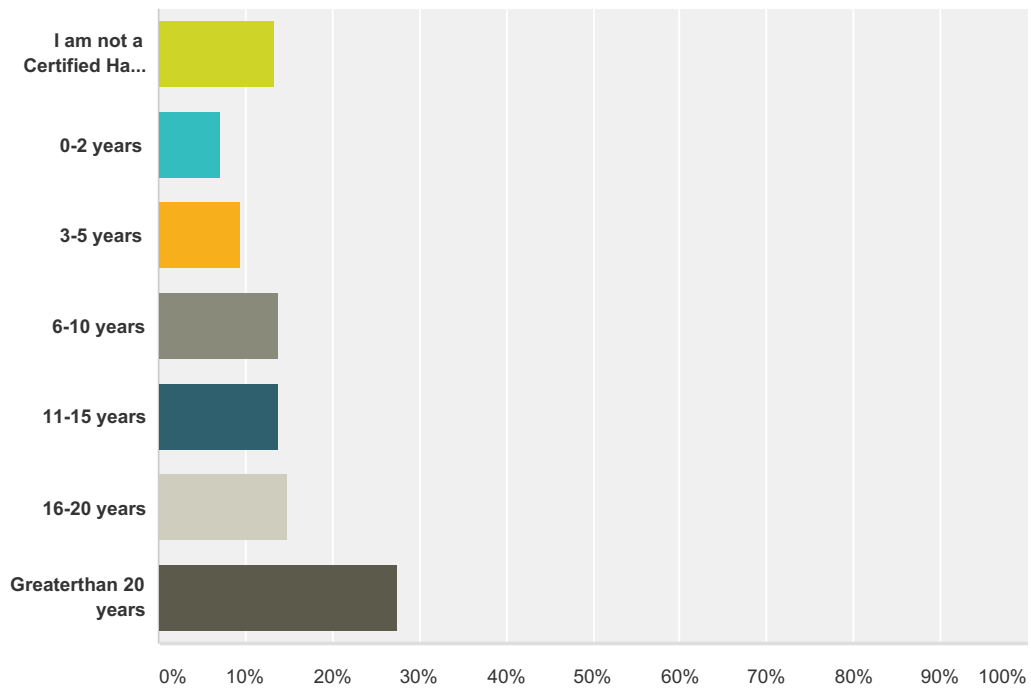
Answered: 545 Skipped: 34



Answer Choices	Responses	
Less than 5 years	6.61%	36
6-10 years	11.01%	60
11-16 years	16.51%	90
17-20 years	11.38%	62
Greater than 20 years	54.50%	297
Total		545

Q34 How many years have you practiced as a Certified Hand Therapist?

Answered: 550 Skipped: 29



Answer Choices	Responses
I am not a Certified Hand Therapist	13.45% 74
0-2 years	7.09% 39
3-5 years	9.45% 52
6-10 years	13.82% 76
11-15 years	13.82% 76
16-20 years	14.73% 81
Greaterthan 20 years	27.64% 152
Total	550

Q35 Thank you for participating! Please share any comments you have on this survey.

Answered: 69 Skipped: 510